

## Patient Participation Group 10<sup>th</sup> July 2013

Present: Brian Daniels, Marilyn White, Keith Emsden, Jean Hirst, Susan Wietscher, Barry Winterbottom, Richard Nayar, Charles Hazle, Marsha Raynes

Apologies: Dr Derek Say, Gary Schofield, Sarah Wylie

**Minutes of previous meeting:** agreed

**Treasurers Report:** Barry said there was £205.00 in the bank: £200 from the late Mr Brabbs and £5 from Mr R Whitworth.

**Progress with promoting the group:** Marsha said that Mary Grainger (patient) had asked for information about the group and couldn't make tonight's meeting, but would try to attend the next one. Brian said he would like the group to be known as 'the group that do stuff'. Richard said that he was very reluctant to get involved in any local politics, but had joined the practice to give something back as he felt Kiveton had been a good practice to him and his family. Susan said they were here to implement change and support the practice.

**Contact with schools:** Brian said that he still hadn't contacted the schools. Marsha said that she had contacted all the local schools regarding the Open day.

**Physical Activities:** Marsha said that she and Keith had contacted everyone on the list given by JW and the only group unable to come were the Cardiac Rehab team. The group commented what a good job had been done. Keith said he had met with Rotherham United the previous day and that the Community Outreach Officer would be attending between 2.30 -5.30pm. He said they promote fitness for all ages and abilities and take GP referrals and also go out in to the nursing homes. He said they have some funding, but there may be a small charge for some things. Keith said they would do demonstrations throughout the afternoon. He said the community police would pop in and out during the afternoon. Keith also said that he, Brian and Marilyn had invited Healthwatch to the afternoon and hope this would not be a problem. Charles said this was ok.

**Rotherham PPG Meeting:** Marilyn said that she, Brian and Keith had attended the network meeting in Rotherham. She said there was a discussion about online opinions and a widget for patients to use. She said that there was an Admiral Nurse pilot for dementia that was due to the work of PPG groups. Marilyn said a man talked about Ramadan and said that the Muslims were also being encouraged to stop smoking. She mentioned Melanie Hall from Healthwatch and said that Healthwatch had been set up to help people who struggle to sort things out for themselves, including completing paperwork. Marilyn said that the group had a shop/office which was open Monday to Friday and Saturday morning. Brian mentioned at this stage that he would be attending an interview the following week to be Chair of Rotherham Healthwatch. He said that if he was successful in securing this post he would have to reconsider his position on the PPG. Marilyn said that RDGH had, had their CQC inspection on 5<sup>th</sup> June. This had taken 2 days and all standards were met. She said the speaker Michael Morgan said that RDGH had closed one of the wards in the hospital due to efficiencies. He also said that they had reduced costs at the hospital due to the reduction in corporate staff and employed 40 new nurses. He said that they had, had 11 clinical groups and had reduced it to 4 clinical groups and all the groups had enough money for their needs. He also said that the hospital now had staff board meetings with executives once a month, so staff could air their views. Michael said staff had not had appraisals for two years and staff morale had been very low, but now morale was high. Marilyn said that the Walk in Centre was to be relocated next to the hospital in a purpose built building with additional parking for 168 vehicles. The centre would still be run by Care UK.

**New Houses:** Keith said that the new houses were pressure on the surgery and that there were plans for 200 new houses at Todwick as well as 250 at Kiveton and that all comments needed to be in by 29<sup>th</sup> July to the council. Richard said that the surgery should have been contacted and consulted. Keith said that maybe the

surgery should put their comments to the council. Charles said that from his point of view the house builds were a long term plan for the next 15 years. He said that even if it was passed there would still be a need for builders to come along and questionrd if it would actually happen. He said unfortunately, procedures are not always what we think they should be and what is important to us is not important to the government. He said that maybe the way forward would be to get the developers to agree to pay for extra rooms on the surgery to allow for the increase in patient demand which would be created. Brian said that the PPG may have to write to the surgery in the future about their concerns with regard to the proposed houses and the effect on the practice.

**New from the Practice:** Charles said that the pharmacy had been delayed but hopefully there should be some movement by late August. He said that Rob Thornton our Registrar was due to leave in August and would be replaced. He said that Margaret Holmes, the Practice Manager, had now left the practice due to ill health. Charles said Margaret had been a great support to the Practice over the years.

**Complaints:** Charles was unsure why this was on the agenda as the Practice hadn't received any more negative feedback, but invited people to add any positive feedback on the NHS Website.

The next meeting was agreed for 21<sup>st</sup> August 2013.